



# NAVIGAZIONE LAGO MAGGIORE

## FARES valid from 1st April 2026 ITALIAN BASIN

Direzione di Esercizio  
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NUMERO VERDE GRATUITO  
**800-551801**

Ordinary routes by SHIP (Prices given in Euro and rounded to the nearest 10 eurocents)

Sesto Calende

|    |              |        |       |       |       |       |           |             |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
|----|--------------|--------|-------|-------|-------|-------|-----------|-------------|---------------|----------|-------------|-----------------|---------------|---------|-------------|---|-----------------|---------------|--------------|---|---|---|---------------|----------|--------------------|--------------|----------|-----------------|--|
| 2  | <b>ARONA</b> |        |       |       |       |       |           |             |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 2  | 1            | Angera |       |       |       |       |           |             |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 4  | 2            | 2      | Meina |       |       |       |           |             |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 5  | 3            | 2      | 2     | Ranco |       |       |           |             |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 5  | 3            | 2      | 2     | 2     | Ispra |       |           |             |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 5  | 4            | 3      | 2     | 2     | 2     | Lesna |           |             |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 5  | 4            | 4      | 2     | 2     | 2     | 1     | Belgirate |             |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 6  | 5            | 5      | 4     | 4     | 2     | 2     | 2         | S. Caterina |               |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 7  | 6            | 6      | 4     | 4     | 4     | 2     | 2         | 2           | <b>STRESA</b> |          |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 7  | 6            | 6      | 5     | 5     | 5     | 4     | 4         | 4           | 1             | Carciano |             |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 8  | 7            | 7      | 6     | 6     | 5     | 4     | 4         | 4           | 2             | 1        | Isola Bella |                 |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 8  | 7            | 7      | 6     | 6     | 5     | 4     | 4         | 4           | 3             | 3        | 1           | Isola Superiore |               |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 8  | 7            | 7      | 6     | 6     | 5     | 4     | 4         | 4           | 3             | 3        | 3           | 3               | <b>BAVENO</b> |         |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 8  | 8            | 8      | 7     | 7     | 6     | 5     | 5         | 5           | 4             | 4        | 4           | 3               | 1             | Feriolo |             |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 8  | 8            | 8      | 7     | 7     | 6     | 6     | 6         | 5           | 5             | 5        | 4           | 3               | 3             | 3       | Isola Madre |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 8  | 8            | 8      | 7     | 7     | 7     | 7     | 6         | 6           | 5             | 5        | 5           | 3               | 4             | 2       | Suna        |   |                 |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 9  | 8            | 8      | 8     | 7     | 7     | 7     | 7         | 6           | 5             | 5        | 5           | 5               | 4             | 4       | 2           | 1 | <b>PALLANZA</b> |               |              |   |   |   |               |          |                    |              |          |                 |  |
| 9  | 9            | 9      | 8     | 8     | 8     | 8     | 8         | 7           | 6             | 6        | 6           | 6               | 5             | 5       | 4           | 2 | 2               | Villa Taranto |              |   |   |   |               |          |                    |              |          |                 |  |
| 9  | 9            | 9      | 8     | 8     | 8     | 8     | 8         | 7           | 6             | 6        | 6           | 6               | 5             | 5       | 4           | 2 | 2               | 1             | <b>INTRA</b> |   |   |   |               |          |                    |              |          |                 |  |
| 9  | 9            | 9      | 8     | 8     | 8     | 8     | 8         | 8*          | 8             | 8        | 8           | 8               | 7             | 6       | 6           | 5 | 5               | 3             | 2            | 2 | 1 | 3 | <b>LAVENO</b> |          |                    |              |          |                 |  |
| 9  | 9            | 9      | 8     | 8     | 8     | 8     | 8         | 8           | 8             | 8        | 8           | 8               | 8             | 6       | 6           | 5 | 5               | 5             | 3            | 2 | 2 | 4 | 3             | 2        | Porto Valtravaglia |              |          |                 |  |
| 9  | 9            | 9      | 9     | 9     | 9     | 8     | 8         | 8           | 8             | 8        | 8           | 8               | 8             | 6       | 6           | 5 | 4               | 5             | 4            | 4 | 5 | 2 | 2             | Oggebbio |                    |              |          |                 |  |
| 9  | 9            | 9      | 9     | 9     | 8     | 8     | 8         | 8           | 8             | 8        | 8           | 8               | 8             | 7       | 7           | 6 | 5               | 5             | 4            | 4 | 5 | 3 | 3             | 1        | Cannero            |              |          |                 |  |
| 9  | 9            | 9      | 9     | 9     | 9     | 9     | 9         | 9           | 9             | 8        | 8           | 8               | 8             | 8       | 8           | 7 | 6               | 6             | 5            | 5 | 5 | 4 | 3             | 3        | 2                  | <b>LUINO</b> |          |                 |  |
| 9  | 9            | 9      | 9     | 9     | 9     | 9     | 9         | 9           | 9             | 9        | 9           | 8               | 8             | 8       | 8           | 8 | 7               | 7             | 6            | 6 | 5 | 5 | 4             | 4        | 3                  | 1            | Maccagno |                 |  |
| 10 | 9            | 9      | 9     | 9     | 9     | 9     | 9         | 9           | 9             | 9        | 9           | 9               | 9             | 8       | 8           | 8 | 8               | 7             | 7            | 6 | 6 | 5 | 5             | 4        | 4                  | 3            | 2        | <b>CANNOBIO</b> |  |

\* Laveno - S. Caterina - non-direct line: Via Intra/Stresa Stretch : 8  
- direct line: Stretch : 2

TO CALCULATE FARES:  
to pick out the stretch, cross the line and the column of departure and arrival ports.  
(for example STRESA - IS. MADRE = stretch 5) and then check the price for your route in the appropriate table

### ONE-WAY TICKET PRICES

| Stretch | without intermediate stops |  |   | with intermediate stops  |  |   |
|---------|----------------------------|--|---|--------------------------|--|---|
|         | Fare [1.00]<br>Full fare   | Fare [1.20]<br>Senior citizen<br>Ordinary groups | Fare [1.50]<br>Children (4-11)<br>School groups | Fare [2.00]<br>Full fare | Fare [2.20]<br>Senior citizen<br>Ordinary groups | Fare [2.50]<br>Children (4-11)<br>School groups |
| 1       | € 2,50                     | € 2,00   | € 1,30  | € 3,50                   | € 2,90   | € 1,80  |
| 2       | € 4,00                     | € 3,20   | € 2,00  | € 5,50                   | € 4,40   | € 2,80  |
| 3       | € 4,50                     | € 3,60   | € 2,20  | € 8,00                   | € 6,30   | € 4,00  |
| 4       | € 5,00                     | € 4,00   | € 2,50  | € 9,50                   | € 7,60   | € 4,80  |
| 5       | € 6,00                     | € 4,80   | € 3,00  | € 10,00                  | € 8,00   | € 5,00  |
| 6       | € 7,00                     | € 5,60   | € 3,50  | € 12,00                  | € 9,60   | € 6,00  |
| 7       | € 8,00                     | € 6,30   | € 3,90  | € 14,50                  | € 11,60  | € 7,20  |
| 8       | € 9,50                     | € 7,60   | € 4,80  | € 16,00                  | € 12,80  | € 8,00  |
| 9       | € 11,50                    | € 9,20   | € 5,80  | € 18,00                  | € 14,40  | € 9,00  |
| 10      | € 11,50                    | € 9,20   | € 5,80  | € 18,50                  | € 14,80  | € 9,30  |

One-way ticket prices WITHOUT intermediate stops are exclusively for direct links between two stops.

Round trips WITHOUT INTERMEDIATE STOPS: double of one-way ticket.

RETURN TRIPS WITH INTERMEDIATE STOPS ARE NOT ALLOWED: for these, please refer to FREE-CIRCULATION tickets.

### FREE-CIRCULATION TICKETS

| Stretch | Fare [3.00]<br>Full fare | Fare [3.20]<br>Senior citizens<br>Ordinary groups | Fare [3.50]<br>Children (4-11)<br>School groups |
|---------|--------------------------|---|---|
| 1       | € 7,00                   | € 5,60  | € 3,50  |
| 2       | € 10,50                  | € 8,40  | € 5,20  |
| 3       | € 16,00                  | € 12,80   | € 8,00  |
| 4       | € 18,00                  | € 14,40   | € 9,00  |
| 5       | € 19,50                  | € 15,60   | € 9,80  |
| 6       | € 24,00                  | € 19,00   | € 11,90   |
| 7       | € 27,00                  | € 21,50   | € 13,50   |
| 8       | € 30,00                  | € 24,00   | € 15,10   |
| 9       | € 33,00                  | € 26,50   | € 16,40   |
| 10      | € 34,50                  | € 27,50   | € 17,30   |

Holders of FREE-CIRCULATION tickets are entitled, as long as the ticket is valid, to an unlimited number of trips between the ferry ports for which it was issued, including intermediate stops.

The FREE-CIRCULATION ticket is personal and non-transferable.

# TRANSPORT AND FARES CONDITIONS' EXTRACT

**TICKET VALIDITY:** Tickets are valid only on the day of issue, unless otherwise stated under separate conditions relating to specific fares.

**ADMISSION TO TRANSPORT:** To be admitted to transport, the traveller must have a travel document issued by an authorized sales point. The price of the travel ticket must be paid at the time of purchase in Euros, or, where expressly permitted, with other alternative payment methods. The Company reserves the right, under certain circumstances, to require travelers to present themselves at the ticket office with cash, as the Company is not obligated to exchange currency. Upon receiving the ticket, travelers must ensure that it corresponds to the fare, type, and route requested, that the price paid corresponds to that shown on the ticket or to the applicable fares, and that any currency exchanges have been carried out without errors.

**ONBOARD CHARGE:** Tickets purchased onboard by travelers departing from ports with operating ticket offices are subject to a fixed charge of €1.00 per passenger, baggage, or vehicle. The same surcharge also applies to other types of tickets issued onboard due to passengers' needs or if the passenger fails to validate the travel document or ticket at the ticket office, when required.

**LOST TICKETS:** No refund or replacement is granted on lost, destroyed or stolen tickets, or for wrong tickets issued as a result of incorrect information given by the passenger.

**CHILDREN:** Children under the age of four travel free of charge, provided they do not occupy a seat and are accompanied by an adult, one adult for every three children, with valid travel documentation. Children between the ages of four and under twelve years of age may purchase discounted tickets [1.50, 2.50, or 3.50], with the right to occupy a seat.

**PEOPLE WITH DISABILITIES AND SERIOUS HANDICAPS:** fare reductions are provided for particular categories of people, of Italian and foreign nationality, to be issued upon presentation of documentation, card or other, certifying the necessary requirements. The concession is provided for the following categories: civilian and work-related invalids with a degree of invalidity from 70% to 100%, including the blind and deaf; persons with serious handicaps (appropriately certified and equivalent to a disability from 70% to 100%). The aforementioned persons are recognized the following fare reductions: Fare [1.50] for the purchase of a one-way journey or return ticket; Fare [2.50] for a one-way journey ticket with intermediate stops; Fare [3.50] for a free circulation ticket. Children under 12 years of age who fall into the above categories are exempt from paying the above fares, provided they are duly accompanied.

If the disabled passenger requires an accompanying person, they travel free of charge. Tickets purchased on board are exempt from the on board fee. Blind passengers may bring their guide dog free of charge, even when accompanied by an accompanying carer.

**SENIORS:** For all persons aged 65 and over, from Monday to Friday (excluding Saturdays, Sundays and public holidays), the [1.20] fare applies for the purchase of one-way or return tickets, the [2.20] fare for one-way tickets with intermediate stops, and the [3.20] fare for day-long free circulation tickets. This reduction will be applied upon presentation of a valid identity document to verify age.

**ORDINARY GROUPS:** A "Ordinary Group" is considered to be a group of at least 15 people, including adults and paying children, traveling together. Fares of [1.20], [2.20], and [3.20] apply for adults, and [1.50], [2.50], and [3.50] apply for children aged 4 to 11. Free travel: 1 adult for every 25 paying passengers.

**SCHOOL GROUPS:** A "School Group" is considered to be a group of at least 10 paying students from kindergarten, primary school, secondary school, and high schools, accompanied by at least one teacher in charge. Fares of [1.50], [2.50], and [3.50] apply to all members (teachers and students, including those under the age of four in kindergarten).

Free travel ticket: 1 teacher for every 10 paying students.

To get the discount, the group must show a letter from the school indicating the number of students and teachers, stamped and signed by the Headmaster, at the ticket office.

## **TRANSPORTATION OF PETS:**

For the transportation of dogs, please refer to Article 1 (paragraphs 1, 2, 3, and 4) of Ordinance 13A07313 of August 6, 2013, issued by the Ministry of Health, published in the Official Journal, General Series, No. 209, of September 6, 2013.

**General Rules:** Dogs may be brought on board under the responsibility of their owner or keeper. The owner must ensure that the dog behaves appropriately to the specific needs of living with people and animals in the context in which it is located. The Captain, or a designated crew member, may ask the owner or keeper to muzzle the dog in the event of particular situations that pose a risk to the safety of people, animals, or property. If the owner or keeper declares they are unable to comply with the instructions given, they must be disembarked at the first available port of call without any right to compensation. Refusal to comply will result in police intervention to ensure that no delays or disruptions to the public service are caused. Animals may not occupy seats and must be accommodated in such a way as not to disturb other passengers. In any case, the owner is required to remove any excrement, for which they must be equipped with suitable tools.

**Transport Conditions:** The owner or keeper of a dog must use a leash no longer than 1.50 meters and bring a hard or soft muzzle. The boarding of dogs may be limited or denied, at the Captain's discretion, in the event of particularly crowded conditions on the vessel or if transporting the animal would compromise the safety of passengers.

**Fares:** SMALL DOGS: height at the withers less than 50 cm. Free transportation.

**MEDIUM AND LARGE DOGS:** height at the withers greater than 50 cm. Transportation is subject to a reduced fare of [1.50] or [3.50].

Guide dogs for the blind or deaf, and dogs used by law enforcement or rescue forces while on service, are not subject to fees or special restrictions.

For season tickets and conditions for the transportation of other animals, please contact the ticket offices.

**BICYCLE TRANSPORTATION:** The boarding of bicycles depends on the type of vessel and the traffic situation. Travelers are advised to inquire in advance at the on-shore ticket offices or by calling the toll-free number 800-551801.

**LUGGAGE TRANSPORTATION:** Luggage is considered baggage carried by the traveler, which the traveler is responsible for loading, transshipping, unloading, and storing during transport, thereby exempting the Company from any liability in this regard. Each traveler may carry only one piece of baggage free of charge, provided it does not exceed the following dimensions: longest side no greater than 60 centimeters, and volume no greater than 40 cubic decimeters. For goods generally carried on board by travelers (excluding dangerous goods), items (one per passenger) whose longest dimension does not exceed 60 centimeters and volume no greater than 40 cubic decimeters are exempt from duty. All baggage exceeding 60 centimetres in length and all baggage subsequent to the first, regardless of length, are subject to the applicable fees for each individual item.

**REFUNDS:** The traveler may request a full refund of the unused ticket, subject to the deductions and limitations set forth in the following paragraphs, in the following cases for which the traveler has renounced the journey:

- when departure is delayed by at least 60 minutes from the scheduled time or if the journey is cancelled;
- when the traveler is unable to depart following an order from the Public Authority;
- when there is no available room and/or boarding is not possible;
- when the traveler is unable or unwilling to use the ticket, thus renouncing the journey. Regarding point d), within 30 minutes of the time of issue indicated on the ticket or of the issuance of the travel document, in the case the time of issue is not indicated, the traveler may request a refund directly at the ticket office that issued the ticket.

In cases of refunds due to traveller's reasons, a penalty deduction will be applied, determined by price range on the standard fare, up to a maximum of €3.00 per individual traveler. In the event of service interruption due to unforeseeable circumstances or force majeure, the traveler may request a refund of the difference between the price paid and the price due for the journey that has been carried out.

**LIMITATIONS ON THE RIGHT TO REFUND - DEDUCTIONS:** The Company reserves the right to examine and process, in whole or in part, written refund requests, submitted with the original tickets, for cases of unused tickets or requests received in ways not covered by the previous article. The absence of the required punching on the ticket does not constitute sufficient proof of total or partial unused tickets. In addition to any penalty, if applicable, the applicant shall be responsible for any costs incurred by the Company for delivery of the refunded amount.

For any matters not expressly indicated above, please contact the Operations Management or the ticket offices on land or on board.