



NAVITAP



Use the contactless reader (validator) onboard to pay your fare using a credit card, debit card, smartphone, or smartwatch (supported networks: Visa, Mastercard, and Maestro).

Enjoy a fast, easy, secure, and fee-free way to pay—no registration required.

This service is currently available on a trial basis for standard boat services only, and is valid exclusively for the adult fare. Please note:

- Not valid on high-speed routes
- Not applicable when traveling with luggage or vehicles.

How It Works

When boarding, inform the crew that you'd like to pay using the "NAVITAP" system. Once onboard, simply tap your payment card or contactless-enabled device on the validator.

A multi-passenger option is available: within 60 seconds of the first tap, you may tap again—up to four additional times—using the same card or device to purchase tickets for up to five passengers total. Please note: when using this feature, all passengers must travel together with the card/device holder to prove the regularity of the payment.

Before disembarking, tap the same card or device on the validator once more. If you've used the multi-passenger option, the number of taps when exiting must match those made at boarding.

Important

Tapping in and out is mandatory to ensure the correct fare is calculated. If you do not tap out correctly, the system will apply the daily maximum fare for unrestricted travel across the entire network: 28,00 EUR.

To benefit from fare capping and optimal daily rates, always use the same device throughout your journey. Note that physical and digital versions of the same card are not interchangeable: if you tap in with a physical contactless card, you must use that same card for all subsequent validations.

The fare is charged the following day. However, you may receive an immediate notification from your bank for a standard pre-authorisation amount—this is a routine bank operation and unrelated to the final fare calculation.

Ticket Inspections

During inspections, you'll be asked to present the device used for tapping (physical or virtual payment card, smartphone, smartwatch, or other wearable). Communicating the last four digits of the card's PAN as proof of payment (screenshots or printouts are not accepted). No personal data is recorded during inspections. If you're using a virtual card stored in a digital wallet, you must provide the PAN associated with the virtual version.



Passenger Responsibility

It is the passenger's responsibility to ensure that the tap-in and tap-out have been properly registered by the validator. Look for both a sound signal and a green confirmation message on the left-hand side of the screen displaying "BUON VIAGGIO" (Have a nice trip).

Avoid accidental validation from other contactless cards or devices by removing your payment method from your wallet or bag before tapping. The operator cannot be held liable for any unintended charges caused by multiple contactless devices being too close to the reader. If the onboard system is not functioning correctly, you must purchase your ticket through alternative physical or digital sales channels. Using an EMV payment method implies full acceptance of NLC's Conditions of Carriage, which govern the entire transport service, including travel paid for via contactless technology.



Transaction Portal
navitap.navigazionelaghi.it



Information e FAQs



More Information

No registration is required to use the service. However, by signing up at <https://navitap.navigazionelaghi.it/>, occasional users can access a transaction history for their journeys.

For questions or support, please contact the ticket office staff, visit www.navigazionelaghi.it, or email us at infocomo@navigazionelaghi.it.