



NAVIGAZIONE LAGO DI GARDA

Direzione di Esercizio - Piazza Matteotti - 25015 Desenzano d.G. (BS)

Tel. 030-9149511 - Fax 030-9149520

N. Verde 800-551801 internet: www.navigazioneelaghi.it e-mail: infogarda@navigazioneelaghi.it

PASSENGER FARES FROM 1st FEBRUARY 2009

Desenzano																													
2	2	Sirmione																											
2	2	Padenghe																											
2	2	1	Moniga																										
2	2	1	1	Manerba																									
4	4	3	3	2	Isola d/G																								
4	4	3	3	2	1	Portese																							
4	4	3	3	3	1	1	Salò																						
4	4	4	4	4	2	2	1	Gardone																					
4	4	4	4	4	2	2	1	1	Fasano																				
4	4	4	4	4	3	3	2	1	1	Maderno																			
4	4	4	4	4	4	4	3	2	1	Bogliaco																			
4	4	4	4	4	4	4	3	3	2	1	Gargnano																		
6	5	5	5	5	4	4	4	3	3	2	2	Campione																	
6	6	6	5	5	5	5	5	5	4	4	2	Limone Tr.																	
6	6	6	5	5	5	5	5	5	4	4	2	U Limone																	
7	6	6	5	5	5	5	5	5	5	4	4	2	2	Riva															
7	6	6	5	5	5	5	5	5	5	4	4	2	2	1	Torbole														
6	6	6	5	5	5	5	5	5	4	4	4	3	3	3	4	3	Malcesine Tr.												
6	6	6	5	5	5	5	5	5	4	4	4	3	3	3	4	3	U Malcesine												
5	5	5	5	5	5	4	4	4	4	4	3	3	3	4	4	4	1	1	Assenza										
5	5	5	5	5	5	4	4	4	4	4	3	3	3	4	4	4	2	2	1	Brenzone									
5	5	5	5	5	4	4	4	4	4	4	3	3	3	4	4	4	2	2	2	1	Castelletto								
4	4	4	4	4	4	4	4	4	4	4	3	4	4	4	4	5	5	4	4	3	2	2	Pai						
4	4	4	4	4	4	4	4	4	4	4	3	4	4	4	4	5	5	4	4	3	3	1	Torri						
4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	5	5	4	4	4	2	2	Garda						
4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	6	6	5	5	4	4	3	2	1	Bardolino				
4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	6	6	5	5	4	4	3	2	1	1	Cisano			
4	4	4	4	4	4	4	4	4	4	4	4	4	5	6	6	6	6	6	5	4	4	4	3	2	1	1	Lazise		
4	4	4	4	4	4	4	4	4	4	4	4	4	5	6	6	6	6	6	5	5	4	4	3	2	2	1	Castelnuovo Gardaland		
4	4	4	4	4	4	4	4	4	4	4	4	4	6	6	6	7	7	6	6	5	5	4	4	4	3	3	2	1	Peschiera

ONE-WAY TICKET PRICES

FARES	SHIP (Batt.)-CATAMARAN (Cat.)			FAST SERVICE (Sr)		
	Ordinary	Reduced tariff		Ordinary	Reduced tariff	
	Tariff 1.00	Tariff 1.20	Tariff 1.50	Tariff 1.00	Tariff 1.20	Tariff 1.50
1	2,20	2,20	2,20	3,70	3,70	3,70
2	3,70	3,00	2,40	5,60	4,90	4,30
3	4,90	4,00	2,70	7,30	6,40	5,10
4	7,30	6,00	4,40	10,30	9,00	7,40
5	9,00	7,30	5,40	12,40	10,70	8,80
6	10,20	8,30	5,90	13,80	11,90	9,50
7	11,30	9,30	6,50	15,30	13,30	10,50

RETURN TICKET PRICES

FARES	SHIP (Batt.)-CATAMARAN (Cat.)			FAST SERVICE (Sr)		
	Ordinary	Reduced tariff		Ordinary	Reduced tariff	
	Tariff 1.00	Tariff 1.20	Tariff 1.50	Tariff 1.00	Tariff 1.20	Tariff 1.50
1	4,40	4,40	4,40	7,40	7,40	7,40
2	7,40	6,00	4,80	11,20	9,80	8,60
3	9,80	8,00	5,40	14,60	12,80	10,20
4	14,60	12,00	8,80	20,60	18,00	14,80
5	18,00	14,60	10,80	24,80	21,40	17,60
6	20,40	16,60	11,80	27,60	23,80	19,00
7	22,60	18,60	13,00	30,60	26,60	21,00

(The transport prices are set by the Ministry of Transport and may be subject to possible change)

TRANSPORT CONDITIONS EXTRACT

(passenger fares from 1st february 2009)

TICKET SALES: tickets are sold at the Navigarda ticket offices in DESENZANO, SIRMIONE, PORTESE, SALO', GARDONE, MADERNO, GARGNANO, LIMONE, RIVA, TORBOLE, MALCESINE, TORRI, GARDA, BARDOLINO, LAZISE and PESCHIERA, as well as at the Molinari Travel Office in Gardone, the Bertuzzi newsagent in Brenzone and the Al Pescador bar in Moniga. Where ports of call do not have a ticket office, tickets can be purchased onboard.

SEAT AVAILABILITY: the availability of seats is set by the maximum capacity of each boat.

ORDINARY TARIFF [1.00]: for passengers on boats, ferries and catamarans (no rapid service). There is only ONE CLASS onboard all boats.

SPECIAL URBAN TARIFF (U): tariff of 1,00 Euros for passengers moving from the central jetty to the vehicle jetty, (or vice versa) of the same port.

TICKET VALIDITY: all one-way tickets, supplements and rapid service tickets are only valid on the day of purchase. Ordinary return tickets normally have a TWO-DAY validity, but the outbound journey must be made on the day of purchase.

USE OF RAPID SERVICES: in order to make use of rapid services, passengers must hold a specific rapid service ticket. Passengers holding any other type of ticket may make use of rapid services by paying a supplement, to be issued in addition to the ticket already in their possession.

SURCHARGE FOR TICKETS ISSUED ONBOARD: tickets must be purchased at ticket offices and agencies ashore. A fixed surcharge of Euro 1,00 will be charged per passenger, piece of luggage or vehicle, for tickets issued onboard boats departing from ports where said offices and agencies are operational. The same surcharge will also be applied to other types of tickets issued onboard to meet particular passenger needs (e.g. extended journeys, ticket adjustment costs, etc.).

INTERMEDIATE STOPS: holders of one-way or return tickets are not entitled to make use of intermediate stops. Any port the boat calls into between the port of departure and that of arrival, as specified on the ticket in use, is considered an intermediate stop.

DETOURS: for intermediate journeys, the charge applied is that calculated for the shortest route. In the event of non-direct journeys (transiting through more distant ports), the applicable charge is that calculated for the longest route.

CONNECTION CHARGES: in order to aid access to ports not included in direct services, passengers may connect with the first useful ferry at no additional cost, provided this does not result in a longer route, in which case the charge relating to the longest route will be applied.

CHILDREN: children up to but not including the age of four travel free of charge, provided they do not occupy a seat and are accompanied by an adult (one every three children). Children from the age of 4 up to but not including the age of 12 pay a reduced fare [1.50].

SENIOR CITIZEN REDUCTIONS (FERRIES): all citizens over the age of 65, from the European Union and the Swiss Confederation, pay a reduced charge [1.20], from Mondays to Fridays (excluding weekends and holidays). In order to be entitled to said reduction, passengers must show a valid identity document with photograph, from which their age may be calculated.

SPECIAL DISCOUNTS FOR THE DISABLED AND SERIOUSLY HANDICAPPED: there are reduced fares for certain categories of persons, to be issued upon the presentation of documentation, such as a card or other document, attesting to the necessary requirements.

The discounts apply to ordinary boat runs; use of express runs requires payment of the whole special supplement and free circulation fare.

The special discounts are provided for the following categories: - 100% total disability, including the blind and deaf-mutes; - persons with serious handicaps; The blind may bring their guide dogs with them at no charge, even on express runs and when accompanied.

For the above cases, a fare of [1.50], or in the case of free circulation, the equivalent fare of (3.50), will be applied.

All companions will also be extended the same discount.

ALL DAY TRAVEL TICKETS: these apply to ordinary services (excluding rapid services) and entitle ticket holders to an unlimited number of journeys and stops.

1-day Entire Network tickets (Desenzano-Riva or Peschiera-Riva)

ADULTS – Euro 25.80 CHILDREN (4 up to but not including 12) – Euro 13.40

1-day Lower Lake tickets (Desenzano-Gargnano or Peschiera-Gargnano)

ADULTS – Euro 17.50 CHILDREN (4 up to but not including 12) – Euro 9.40

1-day Upper Lake tickets (Riva-Malcesine)

ADULTS – Euro 15.40 CHILDREN (4 up to but not including 12) – Euro 8.40

GROUP REDUCTIONS: groups of 15 paying adults: charge [1.20]

One free ticket for every 25 paying adults.

SCHOOLS: groups of 10 students: Italian and foreign schools (from nursery to secondary school) charge [1.50]. Free: one teacher for every 10 paying students. In order to be entitled to this reduction, teachers must provide the ticket issuer with a list of all those included in the group, stamped and signed by the Head of the Institute. Parents of nursery school pupils are considered adult travel companions, and must pay the same charge as the children. The maximum number of companions (teachers and parents) cannot be greater than the maximum number of children.

TRANSPORT OF PETS: Dogs or other animals are not allowed only on Hydrofoil boats; upon the other boats (Batt. - Cat.) dogs and other pets may be transported with the purchase of a ticket for each animal transported (they pay the child's rate without supplement on fast services, except for guide dogs for the blind, which travel free).

Medium and large dogs must always wear a muzzle and be kept on a short leash, except for guide dogs for the blind and deaf and those belonging to the authorities.

Compatible with current law, small dogs (less than 50 cm long) can be allowed without a muzzle so long as they are held in the owner's arms or lap.

All other small pets must be kept in a suitable carrier or cage. Animals may not occupy a seat and must be prevented from annoying the passengers.

The owner will be responsible for cleaning up any feces.

In the case of problems, the captain will take the appropriate actions, including putting the owner and animal ashore and reimbursing the unused part of the ticket.

TRANSPORTING HAND LUGGAGE: every passenger may bring hand luggage onboard, containing personal effects and goods in general (excluding those of a dangerous nature). Said luggage may weigh up to a maximum of 60 kg, and each item must not exceed the following measurements: the largest surface must not exceed 0.80 m, and the volume must not exceed 40 cubic decimetres. Any special luggage exceeding the above measurements in bulk but not in weight, may be carried on board, provided it does not cause obstruction to the service, depending on the space available on board and at the discretion of the Captain. Passengers must load, transfer (where necessary), unload and look after their own luggage throughout the journey, freeing the Navigation Company from all responsibility.

TRANSPORTING BICYCLES, MOPEDS AND SIMILAR VEHICLES ONBOARD FERRYBOATS: the following vehicles do not come under the category of luggage on ferryboats when carrying out vehicle transportation services, connecting the vehicle embarkation wharfs of two ports: two-wheeled vehicles with engines switched off, prams, wheelchairs, three-wheeled carriers with engines switched off, mopeds up to 49 cubic centimetres and two-wheeled vehicles with auxiliary engine, which must be considered fully-fledged vehicles and thus taxed accordingly.

STRIKES: in the event of a strike a public transport service will be provided in the two time bands guaranteed by Law N° 146/90 (one in the morning and one in the afternoon). The time bands may vary according to the timetable in force and in relation to the strike plan communicated by the Trades Unions. For information, please use the free-phone number or go to a ticket office.

REFUNDS OF THE TICKET PRICE: traveler may request a total refund of the ticket, except for the deductions and limitations in the next paragraph, if unable to travel for the following reasons:

- a) when the departure is delayed for at least sixty minutes after its scheduled time or if the run has been cancelled;
- b) when the traveler cannot depart due an order of the competent authorities;
- c) when there is no room and/or embarkation is not possible;
- d) when the traveler cannot, or does not intend to use the ticket, and cancels the trip within 30 minutes of the issue time shown on the ticket or travel document, in the case of a coupon that does not show the time of issue, the traveler can request a refund directly from the ticket office that issued it.

When the failure to provide transport for one of the causes in points "a", "b", "c" above occurs during the trip, the refund will be equal to the difference between the amount paid by the traveler and that due for the trip made.

The only competent authority in this matter is the Direzione di Esercizio della Navigazione sul Lago di Garda - Piazza Matteotti, 25015, Desenzano del Garda (BS), to which a written request for reimbursement must be addressed and accompanied by the original tickets.

TARIFF REGULATIONS: for everything not expressly indicated above, please consult the transport conditions and tariffs at the Company Offices and at the on-land and onboard ticket offices.