



FARES valid from the 15th April 2012

Ordinary routes by SHIP
Prices given in Euro (rounded to the nearest 10 eurocents)

Como	
Tavernola	U Tavernola
Cernobbio	1 U Cernobbio
Blevio	1 1 1 Blevio
Moltrasio	2 2 1 1 Moltrasio
Torno	2 2 1 1 1 Torno
Urio	2 2 2 2 1 1 Urio
Carate	3 3 2 2 2 2 1 Carate
Faggeto	3 3 2 2 2 1 1 1 Faggeto
Pognana	3 3 3 2 2 2 2 1 1 Pognana
Careno	3 3 3 2 2 2 2 2 1 1 Careno
Nesso	4 4 3 2 2 2 2 2 1 1 Nesso
Brienno	4 4 3 3 3 3 2 2 2 1 1 Brienno
Argegno	4 4 3 3 3 3 3 3 2 2 2 1 Argegno
Colonno	4 4 4 4 4 4 3 3 3 3 2 2 1 Colonno
Sala	5 5 4 4 4 4 4 4 3 3 2 2 1 1 Sala
Isola C.	5 5 4 4 4 4 4 4 3 3 2 2 2 1 1 Isola C.
Campo	5 5 4 4 4 4 4 4 4 3 3 2 2 1 1 1 Campo
Lezzeno	5 5 5 4 4 4 4 4 4 3 3 3 3 2 2 2 1 1 Lezzeno
Lenno	5 5 5 5 4 4 4 4 4 4 4 3 3 3 2 2 2 2 2 2 Lenno
Tremezzo	6 6 5 5 5 5 4 4 4 4 4 3 3 3 3 2 2 1 Tremezzo
Villa Carlotta	6 6 5 5 5 5 4 4 4 4 4 4 3 3 3 3 2 2 1 U Villa Carlotta
Cadenabbia	6 6 5 5 5 5 5 5 4 4 4 4 3 3 3 3 2 2 1 1 1 Cadenabbia
San Giovanni	6 6 6 5 5 5 5 5 4 4 4 4 4 4 4 3 3 3 3 3 3 San Giovanni
Bellagio	6 6 6 5 5 5 5 5 4 4 4 4 4 4 4 3 3 3 3 3 3 U Bellagio
Menaggio	6 6 6 6 5 5 5 5 5 5 4 4 4 4 4 4 4 3 3 3 3 3 3 3 3 Menaggio
Varenna	7 7 6 6 6 6 5 5 5 5 5 4 4 4 4 4 3 3 3 3 3 3 3 3 3 Varenna
Bellano	7 7 7 7 6 6 6 6 6 6 5 5 5 5 4 4 4 4 4 4 3 3 3 3 3 3 1 Bellano
Dervio	7 7 7 7 7 7 6 6 6 6 6 6 5 5 5 5 4 4 4 4 4 4 4 3 2 2 Dervio
Cremia	7 7 7 7 7 7 7 7 6 6 6 6 5 5 5 5 4 4 4 4 4 4 3 3 3 2 Cremia
Pianello	7 7 7 7 7 7 7 7 6 6 6 6 5 5 5 5 4 4 4 4 4 4 4 3 3 2 1 Pianello
Musso	8 8 7 7 7 7 7 7 7 7 6 6 6 6 5 5 5 5 4 4 4 4 4 4 4 3 2 1 1 Musso
Dongo	8 8 7 7 7 7 7 7 7 7 6 6 6 6 5 5 5 5 4 4 4 4 4 4 4 3 2 1 1 1 Dongo
Gravedona	8 8 8 8 8 8 7 7 7 7 7 7 6 6 6 6 6 6 5 5 5 5 5 5 4 4 4 3 2 2 1 1 Gravedona
Domaso	8 8 8 8 8 8 7 7 7 7 7 7 6 6 6 6 6 6 5 5 5 5 5 5 4 4 4 3 2 2 2 2 1 Domaso
Piona	8 8 8 8 8 8 7 7 7 7 7 7 6 6 6 6 6 6 5 5 5 5 5 5 4 4 4 3 2 2 2 2 2 Piona
Colico	8 8 8 8 8 8 8 8 7 7 7 7 6 6 6 6 6 6 5 5 5 5 5 5 4 4 3 3 3 3 2 2 1 Colico
Lierna	7 7 6 6 6 6 6 6 5 5 5 5 5 4 4 4 4 4 3 3 3 3 3 3 2 2 3 3 4 4 5 5 5 6 6 6 6 Lierna
Limonta	7 7 6 6 6 6 6 6 5 5 5 5 5 4 4 4 4 4 3 3 3 3 3 3 2 2 3 3 4 4 5 5 5 6 6 6 6 1 Limonta
Vassena	7 7 7 7 6 6 6 6 6 6 6 6 5 5 5 5 4 4 4 4 4 4 4 4 3 3 4 4 5 5 5 6 6 6 6 6 6 1 1 Vassena
Onno	7 7 7 7 7 7 7 7 6 6 6 6 6 6 5 5 5 5 5 5 5 5 4 4 4 3 3 4 4 5 5 6 6 6 6 6 7 7 2 2 1 Onno
Mandello	8 8 7 7 7 7 7 7 6 6 6 6 6 6 5 5 5 5 5 5 5 5 4 4 4 5 5 5 6 6 6 6 7 7 7 2 2 2 1 Mandello
Abbadia L.	8 8 7 7 7 7 7 7 7 7 6 6 6 6 6 6 5 5 5 5 5 5 5 5 4 4 5 5 6 6 6 6 7 7 7 3 3 2 2 1 Abbadia L.
Lecco	8 8 8 8 8 8 8 8 7 7 7 7 7 7 6 6 6 6 6 6 6 6 5 5 5 5 6 6 6 6 7 7 7 8 8 8 4 4 4 3 3 2 Lecco

IRREDUCIBLE MINIMUM PRICE

One-way ticket: Euro 1,80
Return ticket: Euro 3,60

SPECIAL URBAN FARE

Stretch "U"
One-way: Euro 1,30

ONE-WAY TICKET PRICES

Stretch	Full fare and reduced fares		
	Fare [1.00] Full fare	Fare [1.20] Senior citizen Ordinary groups	Fare [1.50] Children (4-11) School groups
1	2,50	2,00	1,80
2	3,80	3,00	2,00
3	4,60	3,70	2,30
4	6,90	5,50	3,50
5	8,30	6,60	4,20
6	10,40	8,30	5,20
7	11,60	9,30	5,80
8	12,60	10,10	6,30

EXTRA CHARGE

SPEED SERVICE
One price
1,40
1,90
2,50
3,10
3,80
4,40
4,60
4,90

The above prices are exclusively for direct links between two stops
ONE WAY TICKETS: Tickets for round-trip price is doubled - SPEED SERVICE: ordinary service price + extra charge

FREE-CIRCULATION TICKETS

Stretch	One-day pass				Six-days pass	
	Fare [3.00] Adults	Fare [3.10] Promotion	Fare [3.20] Senior/Ord. group Promotion	Fare [3.50] Children/School Promotion	Fare [4.10] Adults	Fare [4.50] Children (4-11)
1	6,90	6,20	5,50	3,60	20,70	10,40
2	9,90	8,90	7,90	5,00	29,70	14,90
3	15,00	13,50	12,00	7,50	45,00	22,50
4	16,30	14,70	13,00	8,20	48,90	24,50
5	19,40	17,50	15,50	9,70	58,20	29,10
6	23,30	21,00	18,60	11,70	69,90	35,00
7	25,80	23,20	20,60	12,90	77,40	38,70
8	28,00	25,20	22,40	14,00	84,00	42,00

Holders of a FREE-CIRCULATION ticket are entitled, as long as the ticket is valid, to an unlimited number of trips between the ferry ports for which it was issued, including intermediate stops. The FREE-CIRCULATION ticket is personal and non-transferable and may be issued with the validity of one or six days. The FREE-CIRCULATION ticket is valid on fast service runs, subject to payment of the relative supplement and is not valid on night cruises, except where otherwise not indicated.

CIRCULAR TICKETS

ROUTES	Adults	Children (4-11)
Como - Urio	8,90	5,00
Como - Nesso	14,70	8,20
Lecco - Onno	9,20	4,60

Holders of a CIRCULAR ticket are entitled to make intermediate stops between the ferry ports for which it was issued. The ticket expires once the ticket holder returns to the ferry port at which it was issued, or at the initial ferry port indicated on the ticket, if issued on board.

COMPLETE CHART OF STRETCH

TO CALCULATE FARES: to pick out the stretch, cross the line and the column of departure and arrival ports.
(for example COMO - SALA =stretch 5) and then compare the stretch on the tables here on the right.

TRANSPORT AND FARES CONDITIONS' EXTRACT

(in force from 1st February 2014)

ADMISSION TO TRANSPORT: To be admitted to transport, the traveler must have a travel document issued by an authorized sales point. The ticket does not guarantee a seat, with the exception of fast service tickets.

TICKET VALIDITY: Tickets are valid only on the day of issue, unless otherwise stated under separate conditions relating to specific fares.

PURCHASE AND PAYMENT OF TICKETS: Tickets must be purchased in Euro or, where expressly permitted, with other types of substitute payment. In certain circumstances passengers may be requested to pay in cash, as the Company has no obligation to give change. Upon receiving the ticket, the passenger must check that it corresponds to the fare, type and route requested, that the amount paid is the same as that indicated on the ticket or the fare currently applied and that, if any change has been given, the amount is correct.

TICKET VALIDITY ON FAST SERVICES (SR): For the fast-service, passengers must purchase the relative ticket or the corresponding supplement that will be issued to validate a regular ticket held by the passenger. Supplement ticket cannot be issued to accompany ordinary boat service monthly tickets.

Fast service or supplement tickets are valid only on the day of issue and intermediate stops are not allowed. Reductions cannot be applied to this supplement.

FEE FOR ON-BOARD EXACTION: Tickets sold on board vessels to travelers leaving from ports where the ticket offices are functioning, are overtaxed with a fixed surcharge of 1,00 Euro that will be applied to each passenger, luggage or vehicle. This surcharge will also be inflicted to any other kind of ticket issued on board owing to the passengers' needs or if the passenger fails to stamp, where required, the travel document or ticket at the ticket office onshore.

LOST TICKETS: No refund or replacement is granted on lost, destroyed or stolen tickets, or for wrong tickets issued as a result of incorrect information given by the passenger.

CHILDREN: Children up to four years (but not yet turned) can travel free of charge, on condition that they do not occupy a seat on their own and are accompanied by an adult (an adult can accompany a maximum of three children) holding a regular ticket. Children from 4 to 12 (not yet turned) will pay the reduced fare **1.50** (the minimum fare being applicable, however) with the right to occupy a seat.

DISABLED AND SERIOUSLY HANDICAPPED PEOPLE: There are special conditions for particular categories of people, granted upon presentation of valid documentation (such as cards, medical certificates, etc.) attesting necessary requirements. Special tariff apply to following categories: disabled people with 70% to 100% disability, including the blind and deaf-mutes and seriously handicapped people. To these categories and their carer (if needed) will be applied the fare n. **1.50** on one-way or return tickets, or the fare n. **3.50** on day-passes. Children upto 12 years old (not yet turned) are excluded from payment, provided that they are adequately assisted; to the carer will always be applied the reduced fare. To access fast services, the supplement ticket has to be paid in full by all the passengers. The blind may bring their guide dogs at no charge on ordinary boat and fast-service runs, even when accompanied by a carer.

SENIOR CITIZEN: To all citizens over 65 years will be applied, from Monday to Friday (except for Saturdays and Holidays) the fare n. **1.20** on one-way or return ticket and fare n. **3.20** on day-pass. To obtain this reduction, passengers are asked to show any valid identity card or document, in order to prove their age. To access fast-service runs passengers have to buy the supplement ticket in full.

ORDINARY GROUPS: Groups made up of at least 15 members travelling together, including adults and paying children, will be considered as an "ordinary group".

On one-way or return group tickets applies the fare n. **1.20** to adults and fare n. **1.50** to children from 4 to 11 inclusive. On group daily pass applies the fare n. **3.20** to adults and fare n. **3.50** to children from 4 to 11 inclusive. One free ticket every 25 paying passengers. To access the fast service runs all group members, gratuities included, will have to purchase the specific supplement ticket at the ordinary fare.

SCHOOL GROUPS: Groups of minimum 10 students, Italian and foreign schools (from nursery to high school) accompanied by a teacher will be considered as a "school group" and will be applied the fare n. **1.50** on one-way or return group tickets and fare n. **3.50** on group daily pass. Free trips: one teacher every 10 paying students. To access the fast service runs all group members, gratuities included, will have to purchase the specific supplement ticket at the ordinary fare. In order to qualify for the fare reduction the group will have to present at the ticket office a letter from the school, stamped and signed by the Headteacher, showing the number of students and teachers.

EMBARKING PETS: Small size dogs (height at the withers less than 50 cm) are allowed to free transport if carried in a bag, basket or at least kept in the lap by the owner; are carried free of charge also other pets as long as they are closed in special containers, cages or bags of small size and not more than as hereinafter provided. Are subject to the payment of the ticket at the fare n. **1.50** (one-way and return trips) or fare n. **3.50** (daily ticket) dogs of medium and large size (height at withers more than 50 cm) and pets, if the longer side of the container in which they are kept is longer than 60 cm. Only one container per person is admitted, provided that the safety of other passenger is not jeopardized. It has to be purchased a ticket for each dog or container carried on board. All the dogs taken onto vessels must wear a muzzle (except those of very small size which still have to be furnished) and be kept on a short leash, so as not to create injury or damage to other travelers and to the ship and to avoid occasional contacts with other animals. Each owner will have to make sure the dog has a behavior adapted to the specific needs of coexistence with people and animals, compared to the context in which it is located and must also take care of the removal of any excrement. The transport of these animals – except guide dogs for the blind or deaf and dogs belonging to the Armed Forces and Rescue services, which are not subject to taxation and special restrictions – may be limited or excluded in any case, in judgment of the Captain, in the event of significant crowding of the ship or if the transport itself endangers the safety of travelers. Animals cannot occupy a seat and access in the restaurant halls and must be arranged so as not to disturb other passengers. The dogs of medium and large size are not allowed on board of hydrofoils and catamarans.

BOARDING BICYCLES: Bicycles are not allowed on fast service runs. On boat runs boarding bicycles is allowed according to the type of motorship in service and to incoming traffic.

EMBARKING BAGGAGE: As hand luggage is considered any traveller's baggage under his own control and liability for its embarking, transshipment, disembarking and supervision during the whole journey, releasing N.L.C. from any liability. Every passenger can take with him for free only one luggage, provided that it does not exceed the following measures: side shorter than 0,60m, volume smaller than 40 dmc.

Regarding general goods carried on board by passengers (excluding those of a hazardous nature), one item per passenger, maximum 60 cm length and 40 cubic decimeters volume, is free of charge. All hand baggage exceeding the limit of 0,60 m. in length and all additional hand baggage after the first item, regardless of size, shall be charged, for each item, the set fare.

REFUNDS: If the ticket has not been used, traveller may request the total refund directly at the ticket office that issued the ticket, only due to one of the following cases:

a) when departure has been delayed of minimum 60 minutes on its scheduled time or the run has been cancelled; b) if the traveller cannot depart by order of the competent authorities; c) if there isn't any room and/or embarkation is not possible; d) if, depending on own reasons, the traveller cannot or does not intend to use it and therefore renounce the trip. Concerning point d) within 30 minutes from the issuing time shown on the ticket or from the release itself if the issuing time does not appear on the ticket, traveller may request the refund directly at the issuing ticket office.

In case of refund due to traveller's reasons a deduction as penalty, maximum 3,00 Euro for each traveller, will be applied. The penalty is bounded to the ordinary tariff. If service is interrupted by fortuitous events or circumstances beyond one's control, passengers may request the refund of the difference due on the ticket paid and the price corresponding to the route really carried out.

REIMBURSEMENT RESTRICTIONS - DEDUCTIONS: The Company has the power to examine and settle, fully or in part, written requests for reimbursement, submitted with the original tickets, relating to cases of non-use or received in a manner not provided for in the previous clause. The absence on the ticket of the required punching cannot be considered as a proof that the ticket has not been used. All extra costs involved to process the request of reimbursement and shipment of the refund (less the penalty eventually applied) will be charged to the applicant.

For any further information not specifically indicated above, it is possible to refer to the Management and at the ashore and on board ticket offices.